

Los Angeles County Department of Public Social Services



Health and Nutrition Mobile Office

August 17, 2012



Health & Nutrition Mobile Office

BACKGROUND

- December 2008 Quality and Productivity Commission Recommendation and Funding
- Purpose
- Mobile Office became operational on September 29, 2010.



Health & Nutrition Mobile Office





Health & Nutrition Mobile Office

Description

- Mobile Office is 34 feet long with two 10 foot slide out sections.
- Equipped with an emergency generator.
- Equipped with a solar panel system that distributes electrical power throughout the Mobile Office.



Health & Nutrition Mobile Office

Description

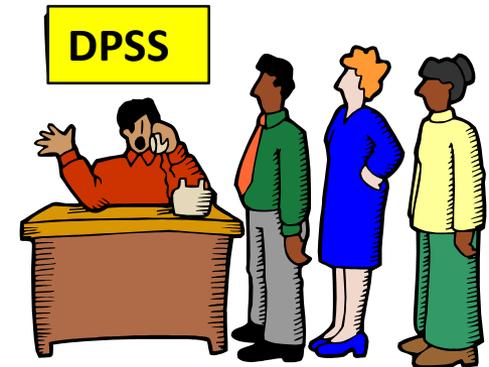
- Four screening areas and one private interview booth.
- Americans with Disabilities Act of 1990 compliant screening room, that is equipped with a wheelchair lift.
- Equipped with wireless technology to support the use of laptop equipment.
- It has a 29" flat screen television for Public Service Announcements.



Health & Nutrition Mobile Office

STAFFING

- Supervisor
- Primary Driver/EW
- Secondary Driver/EW
- For big events:
 - Additional staff are requested



Venues

- Farmer's Markets/Grocery Stores
- Community Events
- Work Source Centers
- Multi-Service Centers





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DATA TRACKING

➤ Average Events per Month

○ 12

➤ Average Applications Taken Per Month

CalFresh

150

Medi-Cal

25

➤ Average Inquiries per Month

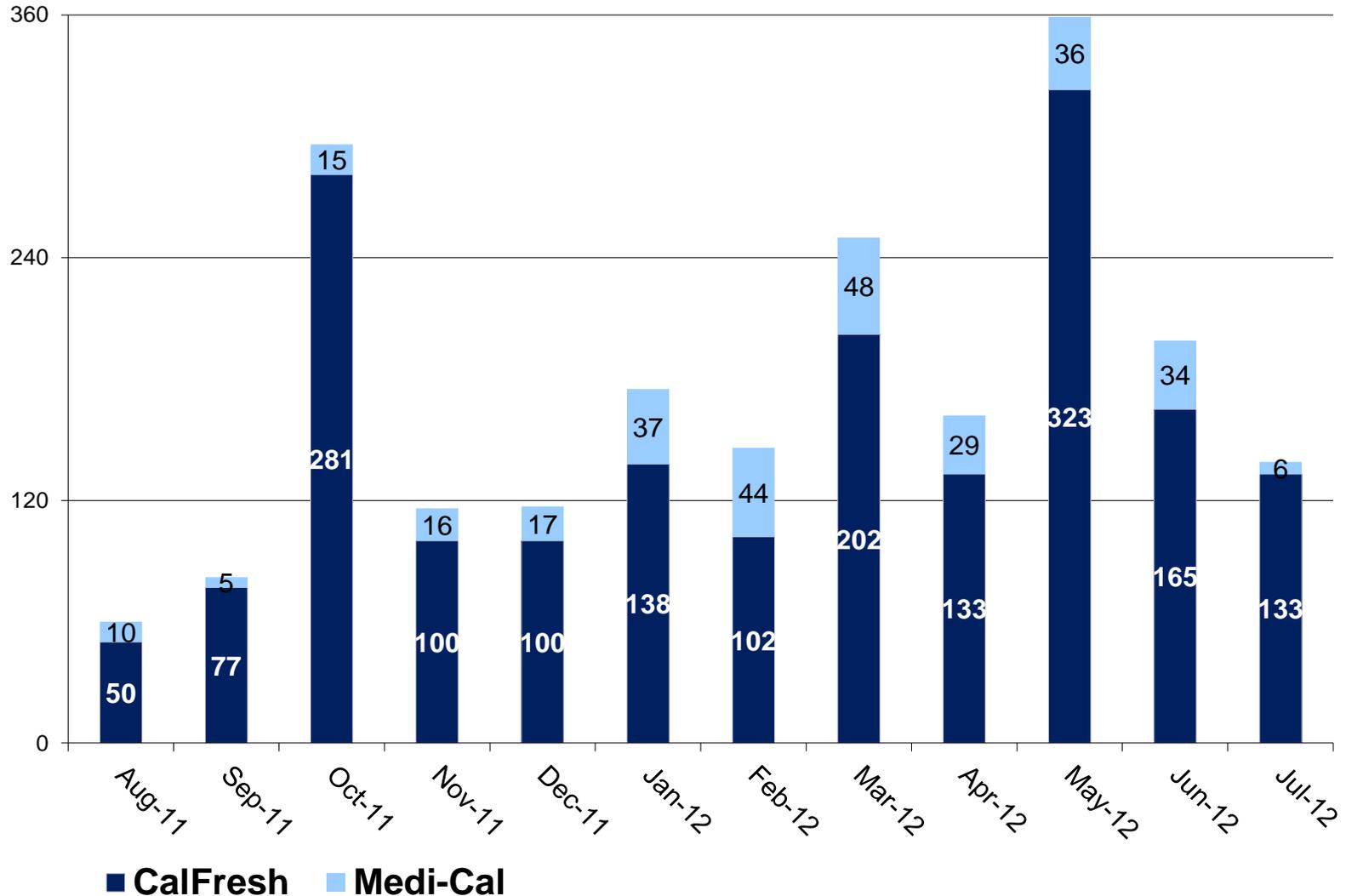
○ 483





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Applications Taken by Month





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APPLICATION PROCESS

- Mobile Office staff assist applicants in completing CalFresh and Medi-Cal applications using YBN
- Interview conducted by Mobile Office staff
- Available documents are scanned and e-mailed to districts.

Note: A courtesy call is made for expedited CalFresh Applications.



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BENEFITS OF USING YBN WITH MOBILE OFFICE

- Streamlines the Process
- Eliminates Manual Process
- Eliminates the Need for Two Clerks
- EWs Can Work with Multiple Applicants
- More Complete YBN Applications
- No CalFresh Interview is Required For District



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QUESTIONS?

